Substitute Disclosure Form (PTO-1449)

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Deformation Disclosure Statement by Applicant (Use several sheets if necessary)

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Applicant Peter Gernold Fining Date Group Art Unit June 16, 2003

U.S. Patent Documents									
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate		
/E.S.H/	AA	US-6,289,337 B1	09-2001	Davies et al					
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Foreign Patent Documents or Published Foreign Patent Applications									
Examiner	Desig.	Document	Publication	Country or			110110	lation	
Initial	ID	Number	Date	Patent Office	Class	Subclass	Yes	No	

	Other Documents (include Author, Title, Date, and Place of Publication)						
Examiner Design							
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/F 0 !!!	AC	Chambers, B. et al, "Customer Relationship Management, The New Battlefield for Workflow,"					
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